The MBTA is required to survey riders every five years to identify rider demographics and travel patterns. All answers are confidential.

Please take a few minutes to complete this census
The MBTA will use the results of this census to plan future service and to make sure service is provided fairly.

To fill out the census
Go online to www.mbta.com/census or use this form, and either return it to a survey distributor or drop it in the mail (no stamp needed).

Does this look familiar?
If you have previously completed the Rider Census online or on paper, please do not fill it out again.

Estimated completion time: 5 to 10 minutes

Thank you!

Solicite esta encuesta en español.
Peça uma cópia deste questionário em português.
Nhớ podi pedí ęs pesquisu na Creolo di Cabo Verde.
索取本调查之繁體中文版
索取本调查之簡體中文版
Demandez ce questionnaire en français.
Yêu cầu phiếu khảo sát bằng tiếng Việt.
Please tell us about the most recent one-way trip that you made using the MBTA. Please include the entire trip from your start location to your destination. [Date of Trip (MM/DD/YY) _____ / _____ / _____]

**MY TRIP STARTED AT...**

- [ ] My home
- [ ] My work
- [ ] Shopping
- [ ] Personal errand (bank, daycare, etc.)
- [ ] Medical or other appointment
- [ ] Social/recreational/entertainment activity
- [ ] Religious/civic/volunteer activity
- [ ] Intercity transfer (airport/Amtrak/intercity bus)
- [ ] Other

Nearest intersection _______________ at _______________  
City or town ________________  Zip code ___________

I left this location at ___ : ___  AM  PM

**HOW I GOT TO THE FIRST MBTA SERVICE**

- [ ] Walked
- [ ] Bicycled
- [ ] Drove alone
- [ ] Carpoled and parked
- [ ] Dropped off by:
  - [ ] Personal vehicle
  - [ ] Taxi/rideshare company
  - [ ] THE RIDE
  - [ ] Private shuttle/other transit

How long did it take? ________ minutes

**TRANSFER?**  Yes  No

**MY TRIP ENDED AT...**

- [ ] Walked
- [ ] Bicycled
- [ ] Drove alone
- [ ] Carpoled
- [ ] Picked up by:
  - [ ] Personal vehicle
  - [ ] THE RIDE
  - [ ] Taxi/rideshare company
  - [ ] Private shuttle/other transit

How long did it take? ________ minutes

**HOW I GOT TO MY FINAL DESTINATION**

- [ ] Ubere/lyft
- [ ] Taxi
- [ ] Personal vehicle
- [ ] Private shuttle/other transit
- [ ] Bicycle
- [ ] Other _______________________

Nearest intersection _______________ at _______________
City or town ________________  Zip code ___________

I arrived at this location at ___ : ___  AM  PM

**I MAKE THIS TRIP ON THE MBTA...**

- [ ] 6-7 days a week
- [ ] 5 days a week
- [ ] 3-4 days a week
- [ ] 1-2 days a week
- [ ] 1-3 days a month
- [ ] Less than once a month

Do you sometimes make this trip another way?  Yes  No

**OTHER WAYS I MAKE THIS TRIP**

- [ ] Walk
- [ ] Bicycle
- [ ] Drive alone
- [ ] Drive or ride in a carpool
- [ ] Take a taxi or use a rideshare company
- [ ] Take a private shuttle/other transit
- [ ] Different MBTA service
- [ ] Other

And now, about you...