# Draft Memorandum for the Record Access Advisory Committee to the Massachusetts Bay Transportation Authority (AACT) Executive Board Minutes

#### Wednesday, May 23, 2018

10:00 AM–12:00 PM; State Transportation Building, Suite 2150 10 Park Plaza, Boston Voice: 857.702.3658; Fax: 617.570.9192; TDD: 617.570.9193 email: AACT@ctps.org

## **Board of Directors:**

Chair—James F. White Vice Chair—Lisa Weber

## **Executive Board**

James Tozza Nadine Jones Mary Ann Murray Beverly Ann Rock

## Reading of the Agenda

## Welcome and Introductions

## Attendance

Lisa Weber James White James Tozza

#### Call to Order at 10:20 AM

Introductions/Agenda Review

## Meeting Minutes Approval

• A motion to approve the AACT meeting minutes of March 28, 2018, and April 25, 2018, was approved unanimously.

## Chair's Report

James White, Chair, reported on the following.

- Chair White apologized for his absence in April.
- He recently attended a Paratransit Task Force meeting.
- He announced that the MBTA Fiscal and Management Control Board has awarded The RIDE Access Center contract to Transdev IntelliRide with service to begin as of June 1, 2018.

## **Committee Reports**

None were presented.

## **Open Discussions and Concerns**

- The extension of the Taxi Subsidy pilot will continue through August 2018.
- The Task Force was introduced to Transdev IntelliRide management.

- Transdev IntelliRide noted that a consultant had been hired to train current staff, with each member given 60 days to train and undergo an evaluation from Transdev IntelliRide.
- The addition of services for Uber and LYFT from the call center time has not been set.
- He commented on the status of eligible RIDE users who qualify as conditional would receive a free Charlie Card with picture and asked whether or not the Travel Training was a prerequisite to getting the card.
- He discussed the potential consequences of the Automated Fare Collection 2.0 on low-income customer, disability communities, and others.
- He discussed that the MBTA should do more to reach out to municipalities to find the needs of their communities with fixed-route issues.
- He commented that members are waiting to review the new Bylaws and the Memorandum of Understanding.
- Members need to be made aware of the demise of AACT and that June will be the last meeting.

## Announcements

#### Judge Patrick King Semi-Annual Public Hearing

Date: Wednesday, June 13, 2018

Time: 5:00 PM to 7:00 PM Location: Transportation Board Room 2<sup>nd</sup> Floor Address: The State Transportation Building 10 Park Plaza Boston, MA, 02116

## Meeting adjourned at 11:12 AM.

# Notables

Future meeting locations/dates and times for the newly formed community engagement group will be announced via email distribution, using the former AACT distribution list, and on the T website. The meetings will be accessible to people with disabilities and via public transportation. Assistive listening devices will be available at the meeting site. Every effort will be made to provide other accommodations, such as materials in accessible formats or languages, or interpreters in American Sign Language upon advance request of 15 days of the scheduled meetings. In the interim, please contact MBTA's System-wide Accessibility office at 617-222-5237 or email swa@mbta.com with any additional questions or concerns.

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#### AACT Executive Board Meeting Meeting Minutes of Wednesday, May 23, 2018

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